



Linking Eligibility, Claims, and Payment Processing at the time of service.

Features & Benefits

- Real Time & Batch Eligibility Processing
- Know what to collect at the time of service
- Claims Processing: Experience 97% Acceptance and Payment
- EZPay feature permits future Credit Card or ACH charges to cure insurance deficiencies
- Recurring Billing: Checks and Credit Cards
- Customized Web Based & Touch Tone Bill Pay
- Delinquent Account Collections and Pre-Collect



Eligibility and Claims Processing

Real-Time Eligibility

When providers click the eligibility button, real-time confirmation of current eligibility status is available within seconds. The eligibility report includes co-pay and deductible information according to the patient's specific plan and their updated status. Providers can also submit a regular batch request a few days in advance to run eligibility on upcoming appointments, and they will receive a work list of patients who need to be called because information on file is no longer active.

Batch Eligibility

Batch eligibility files to all payers to confirm a patient's eligibility status prior to a visit. Results are returned to the work list for review and allow personnel to focus on patients that have an identified eligibility problem.

ELSEE™ Eligibility

When a patient's payer information is invalid, ELSEE is a proprietary eligibility search engine that attempts to find valid eligibility from the payers most likely to provide coverage for that patient based on regional and other factors. ELSEE™ will reduce the need to contact patients for insurance information, minimize staff time, and eliminate financial losses.

Claims Processing

Physician, hospital, dental, other professional and other facility claims are electronically delivered to all payers in an ANSI standard 837 format to ensure fast and comprehensive EDI submission and retrieval of claims, electronic EOBs and Remittance.

Payment Services

Browser Based Payment Portal

No dial terminal needed! Just use Microsoft Internet Explorer to access your secure payment portal from any computer in your office. The familiar web page model means minimal training needed and ease of use.

Recurring Billing

Accept payment arrangements on balances over any period of time for any amount. Payments are automatically submitted for you on a monthly, weekly, or bi-weekly basis until the balance is paid in full.

EZPay Processing

Only One Health System offers this proprietary feature that permits the office to submit future charges to cure insurance deficiency balances. Patient authorization is secured at the time of service which allows the future charge pending the amount of the insurance payment.

Bill Payment Web and Phone Portal

Your billing statements can direct patients to pay their bills online via a customized web portal or by touch tone phone. Both checks and credit cards are accepted.

Delinquent Account Recovery

Place your non payment patient accounts with One Health System for professional and experienced collection efforts. Let our expertise cure your delinquencies and reduce your bad debt write-off.